



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at [www.healthyct.org](http://www.healthyct.org) or by calling 1-855-458-4928.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	In-Network: Individual <b>\$500</b> / Family <b>\$1,000</b> ; Out-of-Network: Individual <b>\$1,500</b> / Family <b>\$3,000</b>	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-pocket limit</u> on my expenses?	Yes. In-Network : Individual <b>\$5,000</b> / Family <b>\$10,000</b> ; Out-of-Network: Individual <b>\$15,000</b> / Family <b>\$30,000</b>	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, penalties for failure to obtain prior authorization, and health care services this plan does not cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network of providers</u> ?	Yes. See <a href="http://www.healthyct.org">www.healthyct.org</a> or call 1-855-458-4928 for a list of participating providers.	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .
Do I need a referral to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 6. See your policy or plan document for additional information about <u>excluded services</u> .

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OMB Control Numbers 1545-2229,  
1210-0147, and 0938-1146

Released on April 23, 2013 (corrected)



- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use participating **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you visit a health care <b>provider's</b> office or clinic	Primary care visit to treat an injury or illness	\$20 copay/visit	50% coinsurance/visit after deductible	_____none_____
	Specialist visit	\$40 copay/visit	50% coinsurance/visit after deductible	_____none_____
	Other practitioner office visit	\$40 copay/visit for chiropractor	50% coinsurance/visit for chiropractic care after deductible	Maximum of 20 visits per calendar year for chiropractic care
	Preventive care/screening/immunization	No charge	50% coinsurance/visit	Age and frequency schedules may apply.
If you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance/visit after deductible	50% coinsurance/visit after deductible	_____none_____
	Imaging (CT/PET scans, MRIs)	20% coinsurance/visit after deductible up to a combined annual maximum of \$375 for MRI and CT Scans; \$400 for PET scans	50% coinsurance/visit after deductible	Prior Authorization required.

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Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
<p><b>If you need drugs to treat your illness or condition</b></p> <p>More information about <u>prescription drug coverage</u> is available at <a href="http://www.healthyct.org">www.healthyct.org</a></p>	Generic drugs	\$5 copay/prescription (30 day supply retail) or \$10 copay/prescription (90 day supply retail/mail order) after deductible	50% coinsurance (30 day supply retail) after deductible	If you use an out-of-network pharmacy, you pay for the prescription(s) and seek reimbursement.
	Preferred brand drugs	\$45 copay/prescription (30 day supply retail) or \$90 copay/prescription (90 day supply retail/mail order) after deductible	50% coinsurance (30 day supply retail) after deductible	
	Non-preferred brand drugs	25% coinsurance/prescription (30 day supply retail and 90 day supply retail/ mail order)	50% coinsurance (30 day supply retail) after deductible	No coverage for out-of-network mail order or retail pharmacy (90 day supply).
	Specialty drugs	25% coinsurance/prescription (30 day supply)	50% coinsurance (30 day supply) after deductible	
<p><b>If you have outpatient surgery</b></p>	Facility fee (e.g., ambulatory surgery center)	20% coinsurance/visit after deductible	50% coinsurance/visit after deductible	_____none_____
	Physician/surgeon fees			
<p><b>If you need immediate medical attention</b></p>	Emergency room services	\$200 copay/ visit after deductible	\$200 copay/visit after in-network deductible	Waived if admitted directly to the hospital from the emergency room.
	Emergency medical transportation	\$0 copay/service after deductible	\$0 copay/service after in-network deductible	_____none_____
	Urgent care	\$75 copay/visit	50% coinsurance/visit after deductible	_____none_____
<p><b>If you have a hospital stay</b></p>	Facility fee (e.g., hospital room)	20% coinsurance/admission after deductible	50% coinsurance/admission after deductible	Prior Authorization required.
	Physician/surgeon fee			

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Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
<b>If you have mental health, behavioral health, or substance abuse needs</b>	Mental/Behavioral health outpatient services	\$20 copay/visit	50% coinsurance/visit after deductible	_____none_____
	Mental/Behavioral health inpatient services	20% coinsurance/admission after deductible	50% coinsurance/admission after deductible	Prior Authorization required.
	Substance use disorder outpatient services	\$20 copay/visit	50% coinsurance/visit after deductible	_____none_____
	Substance use disorder inpatient services	20% coinsurance/admission after deductible	50% coinsurance/admission after deductible	Prior Authorization required.
<b>If you are pregnant</b>	Prenatal and postnatal care	No charge	50% coinsurance/visit	Cost-share applicable to well visits
	Delivery and all inpatient services	20% coinsurance/admission after deductible	50% coinsurance/admission after deductible	Prior Authorization required.
<b>If you need help recovering or have other special health needs</b>	Home health care	\$0 copay/visit after \$50 deductible	25% coinsurance/visit after \$50 deductible	Maximum of 100 visits per calendar year. Prior Authorization required.
	Rehabilitation services	\$20 copay/ visit	50% coinsurance/visit after deductible	Maximum of 40 visits per calendar year for all rehabilitative and habilitative services combined.
	Habilitation services	\$20 copay/ visit	50% coinsurance/visit after deductible	Maximum of 40 visits per calendar year for all rehabilitative and habilitative services combined.
	Skilled nursing care	20% coinsurance/admission after deductible	50% coinsurance/admission after deductible	Maximum of 90 days per calendar year. Prior Authorization required.
	Durable medical equipment	50% coinsurance/DME item after deductible	50% coinsurance/DME item after deductible	Includes prosthetic devices

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Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
	Hospice service	20% coinsurance/admission after deductible	50% coinsurance/service after deductible	Prior Authorization required (inpatient).
If your child needs dental or eye care	Eye exam	\$40 copay/visit	50% coinsurance/visit	Limited to one routine exam per calendar year.
	Glasses	No charge for lenses and collection frames	Not covered	Limited to one pair of frames and lenses per calendar year.
	Dental check-up	No charge	50% coinsurance/visit after deductible	One check-up every six months

## Excluded Services & Other Covered Services:

### Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Bariatric Surgery
- Cosmetic Surgery
- Dental Care (Adult)
- Long-term Care
- Non-emergency care when traveling outside the U.S.
- Private-duty Nursing
- Routine foot care, except for members with diabetes
- Termination of pregnancy except in limited circumstances
- Weight loss programs

### Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Abortion services for which federal funding is allowed (excepted abortion services)
- Chiropractic care
- Hearing aids: up to one hearing aid every 24 months
- Infertility treatment (limitations apply)
- Routine Adult Vision Exam, limited to one routine exam per calendar year

## Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

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For more information on your rights to continue coverage, contact the insurer at 1-855-458-4928. You may also contact your state insurance department at: State of Connecticut Insurance Department, Insurance Commissioner, PO Box 816, Hartford, Connecticut 06142-0816, (860)-297-3900; or the State of Connecticut Insurance Department, Consumer Services Division, 800-203-3447.

## Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: HealthyCT at **1-855-458-4928**. Additionally, a consumer assistance program can help you file your appeal. Contact the State of Connecticut Insurance Department at (860)297-3900 or the State of Connecticut Office of the Healthcare Advocate at 1-866-466-4446.

For information or questions about your rights for an external review, you may contact the U.S. Office of Personnel Management (OPM) toll free at 1-855-318-0714. Or, for help to file a request for an external review, you may visit OPM's website at [www.opm.gov/healthcare-insurance/multi-state-plan-program](http://www.opm.gov/healthcare-insurance/multi-state-plan-program) <<http://www.opm.gov/healthcare-insurance/multi-state-plan-program>

## Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” **This plan or policy does provide minimum essential coverage.**

## Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-208-1641

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-208-1641

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-208-1641

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-855-208-1641

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*—————

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## About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



**This is not a cost estimator.**

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

### Having a baby (normal delivery)

- **Amount owed to providers: \$7,540**
- **Plan pays \$5,530**
- **Patient pays \$2,010**

**Sample care costs:**

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
<b>Total</b>	<b>\$7,540</b>

**Patient pays:**

Deductibles	\$500
Copays	\$10
Coinsurance	\$1,350
Limits or exclusions	\$150
<b>Total</b>	<b>\$2,010</b>

### Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- **Amount owed to providers: \$5,400**
- **Plan pays \$3,880**
- **Patient pays \$1,520**

**Sample care costs:**

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
<b>Total</b>	<b>\$5,400</b>

**Patient pays:**

Deductibles	\$500
Copays	\$390
Coinsurance	\$550
Limits or exclusions	\$80
<b>Total</b>	<b>\$1,520</b>

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## Questions and answers about the Coverage Examples:

### What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network providers. If the patient had received care from out-of-network providers, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

- ✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

- ✗ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

- ✓ **Yes.** An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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